

SFH Cloud™

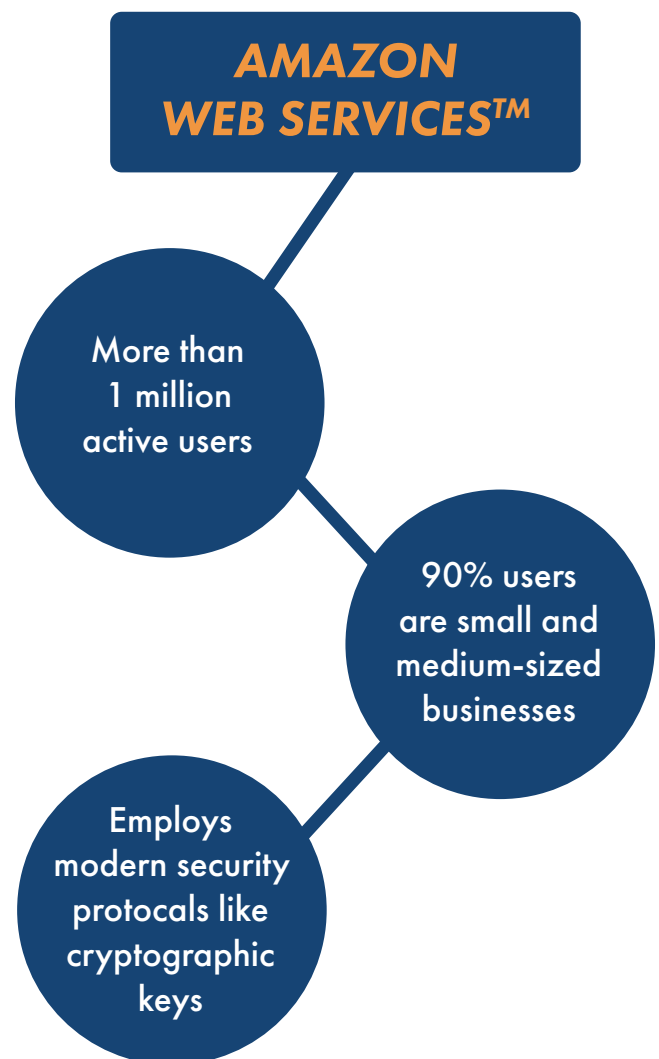
Safety + Security Fact Sheet

With all your data encrypted at rest and in motion, SFHCloud security is top notch. We host using Amazon Web Services, which means **you have one of the world's biggest and most trusted cloud software companies** ensuring the infrastructure's stability.

Meanwhile, Software for Hardware backs up your data in two ways: **a complete environment snapshot and a MSSQL backup**. This occurs in the background without affecting your running environment. AWS' alarms protect against virus issues, and we also utilize third party software to notify us if an issue occurs.

SFHCloud employs the practice of **the least privilege principle**, which means people on the server only have the rights needed to do their work. This makes it harder for vectors to attack the server.

We also patch the server on time every time with minimal disruption to work. **Since the cloud, we have had a 0 down time record** – except for scheduled maintenance, which occurs late night on weekends.



QUICK FACTS

1. Encrypted — all your SFH data is encrypted at rest and in motion
2. Non-invasive — we operate under “least rights” best practice to minimize access
3. Guarded — we use the latest firewall, cyber-security and anti-virus software
4. Updated — we implement Microsoft Windows security patches when available
5. Proactive — we run two types of backups daily



Software for Hardware introduced SFHCloud in January 2022. Since then, every customer who migrated to the cloud has reported total satisfaction with no requests to move back to their server. They appreciate the cloud's faster IT times and the capability to work remotely. Moreover, the cloud grants peace of mind.

Chris Caudell, General Manager of the door distributor Building Specialties Co., Inc., says, “If our building experienced a power failure, fire damage, or theft, we don't worry about losing all our data.” In fact, the data runs from a specialized, fortified facility with a backed-up power supply. **With SFHCloud, your data is safe and secure.**

